



NEWSLETTER

September 2022

Office hours: 10:30AM to 3:00PM

Monday through Friday

Other times by appointment

Phone (503) 368-7309 Fax: (503) 368-6900

Email: nwdmanager@nehalem.tel.net

WATER EMERGENCY CONTACT PROCEDURE

If you have a water pressure problem/emergency call the office number (503) 368-7309 and if no one answers, be sure to leave a message as the line might be in use when you call and will kick you over to messaging. If you don't reach anyone at the office, then call (503) 457-5146 and if no answer, also leave a message. You can also come to the office, 9155 Nehalem Rd. during regular hours, or by appointment.

DISTRICT BOARD MEETINGS WILL BE HELD VIA ZOOM VIDEOCONFERENCE THE SECOND TUESDAY OF EACH MONTH. Call the office to request an electronic invitation

2022 Consumer Confidence Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Neahkahnie water is sourced primarily from three springs on Neahkahnie Mountain with a fourth, Pirates Spring, acting as an alternate source, on standby, should it be needed.

Source water assessment and its availability

Our Source Water Assessment Report, developed in 2005 jointly by the Oregon DEQ and Oregon Health Authority, is available in PDF format upon request. The Oregon Health Authority is presently working on an update to this report.

Why are there contaminants in my drinking water?

(This section is required in all Consumer Confidence Reports regardless of our water purity)

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health

risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

The General Manager is available to answer questions and customers are always appreciated and welcome to attend our virtual Board meetings held on the second Tuesday of each month at 4:00 PM via zoom. (Please email nwdmanager@nehalem.net to request a zoom invite).

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Other Information

In June of 2022 Tillamook County Environmental Health conducted their Drinking Water Program Survey. Neahkahnie Water District successfully met the criteria for *Outstanding Performance* during this 5-year Water System Survey.

Rate Study

Neahkahnie Water District has hired the Oregon Association of Water Utilities to conduct a water rate study in order to determine the adequacy of the rates for the 2022-2023 year, to provide examples of rates which meet the projected capital, operations and maintenance costs of the system, determine equitable costs among the different types of system users, encourage efficient use of the water, and rates that are consistent with industry standards.

CALL 8-1-1 BEFORE YOU DIG: Even for things as seemingly minor as putting in a mailbox or installing a realty sign, call before you dig. Plan your project 3 or more days in advance to allow for all utilities to be located before starting any excavation project. Utility companies only locate within the public right of way (ROW). They will not locate and mark utilities on private property.