



## NEWSLETTER

January 2022

Office hours: 10:30AM to 3:00PM

Monday through Friday

Other times by appointment

Phone (503) 368-7309 Fax: (503) 368-6900

Email: [nwdmanager@nehalem.tel.net](mailto:nwdmanager@nehalem.tel.net)

**HAPPY NEW YEAR NEAHKAHNIE!!!**

### **WATER EMERGENCY CONTACT PROCEDURE**

If you have a water pressure problem/emergency call the office number (503) 368-7309 and if no one answers, be sure to leave a message as the line might be in use when you call and will kick you over to messaging. If you don't reach anyone at the office, then call (503) 718-8691 and if no answer, also leave a message. You can also come to the office, 9155 Nehalem Rd. during regular hours, or by appointment.

**DISTRICT BOARD MEETINGS WILL BE HELD VIA ZOOM VIDEOCONFERENCE THE SECOND TUESDAY OF EACH MONTH.** Call the office to request an electronic invitation.

**LET'S GO PAPERLESS IN 2022!**

**WATER BILL STATEMENT AND PAYMENT OPTIONS:** This year has seen many homes change ownership, and new homes under construction. Because there are so many new owners, I'd like to take this opportunity to remind and inform that choosing a paperless option can help the district reduce costs, save time, resources, and help reduce CO2 emissions. We can Email your water statement and newsletter if you prefer that to the US Postal Service. Please email [nwdmanager@nehalem.tel.net](mailto:nwdmanager@nehalem.tel.net) and request to be added to paperless billing.

For payment options, we also offer ACH (auto bill pay) service tied to your checking or savings account. (We do not offer automatic recurring deductions from credit cards).

Visit our website [www.nknwd.org](http://www.nknwd.org) where you can open and print our ACH enrollment form, fill it out, scan it, or take a picture of it, and email it, drop it off, or mail back to us. Simply go to the "Pay Your Bill" on the upper right-hand corner of our website and click the "autopay enrollment form".

**CUSTOMER INFORMATION:** Please let us know if you need to update any of your account information, especially emergency contact phone numbers. If it's a second home, the number of a local contact that can respond to the property and check things out if there is unexplained water use, is also very helpful.

Please call or Email the District's General Manager, Carrie Mock, with any questions or concerns you may have.

**CALL 8-1-1 BEFORE YOU DIG:** Even for things as seemingly minor as putting in a mailbox or installing a realty sign, call before you dig. Plan your project 3 or more days in advance to allow for all utilities to be located before starting any excavation project. Utility companies only locate within the public right of way (ROW). They will not locate and mark utilities on private property.