



APRIL 2024 NEWSLETTER

Office hours: 10:30AM to 3:00PM, Monday through Friday

Other times by appointment

Phone: (800) 853-8802 Office: (503)368-7309

Fax: (503) 368-6900

WATER EMERGENCY CONTACT PROCEDURE

If you have a water pressure problem/emergency call the office number (503) 368-7309 and if no one answers, be sure to leave a message as the line might be in use when you call and will kick you over to messaging. If you don't reach anyone at the office, then call (503) 804-4649 and if no answer, also leave a message. You can also come to the office, 9155 Nehalem Rd. during regular hours.

NOTICE OF RESIDENTIAL SMART WATER METER INSTALLATION STARTING 4/8/24.

Please be aware that your water will be interrupted briefly as the meters are changed out on 4/8/24-4/9/24. (Typical change out time is 5 minutes).

The Neahkahnie Water District is bringing new Kamstrup water meters to our district to modernize its operations and technology infrastructure to improve its customers' experience. The new smart meters are a more accurate and intelligent tool for water conservation and will greatly improve our water system's operational efficiency. Our goal is to reduce water loss due to leaks, improve visibility of water usage trends, and accelerate reporting and handling of problems.

*Resident Benefits**

- Website & Mobile apps to view your usage and more
- Proactive water conservation
- Access to your water usage data (daily, weekly or monthly)
- Track and trend water usage
- Set up warnings/alerts (high usage, continuous usage or leaks)

*It may take some time before all of these benefits are available so please be patient as we implement this exciting new meter system!

District Benefits

- Reduce operational costs by eliminating the need to manually read meters and reduce billing errors
- Provide greater accuracy
- Provide better services to customers
- Quicker response to inquiries
- Check the District's usage history
- Greatly improved leak detection

<https://www.kamstrup.com/en-US/water-solutions/meters>

Sincerely, Neahkahnie Water District