



## NOVEMBER 2023 NEWSLETTER

Office hours: 10:30AM to 3:00PM, Monday through Friday

Other times by appointment

Phone (503) 368-7309 Fax: (503) 368-6900

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### **WATER EMERGENCY CONTACT PROCEDURE**

If you have a water pressure problem/emergency call the office number (503) 368-7309 and if no one answers, be sure to leave a message as the line might be in use when you call and will kick you over to messaging. If you don't reach anyone at the office, then call (503) 804-4649 and if no answer, also leave a message. You can also come to the office, 9155 Nehalem Rd. during regular hours.

### **November Update 2023**

The recent rainfall has stabilized the flow from our springs, and the flow is expected to increase as our watershed gets more rainfall. Due to the dry summer our area experienced, the District had requested that customers voluntarily conserve water as reflected in the signs that the District posted.

Unfortunately, looking at the July/August period, the water usage in 2023 was 18% higher than during the same period in 2022. As in the past, a relatively small number of customers used much of the water. The top 25% used over 60% of the water billed, averaging over 28,000 gallons for the 2-month period. The middle 50% used 32% of water billed, averaging 7,248 gallons. Check your July/August water bill to see how much water you used and how you compare to others.

This lopsided use of Neahkahnie water presents a real challenge to the District Board...and to ratepayers. We have only the water nature provides, and if the recent summer trends continue, our options for sustainability narrow to two: conservation, especially by the heavy users, or very expensive new infrastructure with even higher water rates. Let's plan to make conservation our top priority in the summer months.

Thank you,

The Neahkahnie Water District & The Neahkahnie Water Conservation Committee